



# Hearing aid benefit changes 2026



Aetna® has teamed up with NationsHearing® to bring you a comprehensive hearing aid and services benefit. NationsHearing offers quality, cost-effective care and the most advanced hearing aids.

## What's changing?

- ✓ For 2026 your hearing benefit is offered through an exclusive arrangement with NationsHearing. In order for your hearing aids to be covered, you must order your hearing aids through NationsHearing. They have relationships with all leading hearing aid manufacturers, and offer the latest and most advanced hearing aids for more than 1,200 makes and models. Understanding your options when choosing a hearing aid will help you make the right decision for your hearing health.
- ✓ Your benefit for 2025 was **\$2,500** every 36 months. For 2026 your benefit is \$1,250 per ear every 36 months for combined total of **\$2,500** every 36 months.
- ✓ You will continue to receive a hearing exam at no cost to you. NationsHearing offers two convenient ways to get an annual routine hearing exam. Either a traditional exam at an office through a nationwide network of providers or a convenient online digital exam.
- ✓ You can use an out-of-network provider for your exam. However, if you wish to purchase hearing aids from an out of network hearing provider, the order must be placed through NationsHearing.
- ✓ Providers can call NationsHearing at **877-226-8992** to submit an order.

# Schedule your annual routine hearing exam today

## Your path to better hearing starts here

### Call



Call NationsHearing® at **1-877-225-0137 (TTY: 711)** and speak with a Member Experience Advisor to schedule your hearing exam with a local network provider.

### Exam



If the exam results indicate hearing loss, we'll work with you to select hearing aids using your hearing benefit.

### Fit



The provider will fit your hearing aids and schedule any necessary follow-up appointments.\*

### Enjoy the sound



Hearing aids can help you live life to the fullest.

### Benefit features:

- Annual covered routine hearing exam  
Note: A copay may apply if you get added services or a diagnosis during your exam.
- Concierge services by dedicated NationsHearing Member Experience Advisors
- Access to a nationwide network of thousands of licensed hearing care providers\*\*
- Hearing aids available from all major manufacturers
- 60-day, 100% money-back guarantee
- Three covered follow-up visits with the original provider within 12 months of the hearing aid fitting date\*
- Three-year manufacturer's repair warranty
- Three years of batteries included\*\*\*
- One-time replacement coverage for lost, stolen or damaged hearing aids†

### Get started



Call **1-877-225-0137 (TTY: 711)** or visit **Aetna.NationsBenefits.com/Hearing**. Representatives are available Monday through Friday, 8 AM to 8 PM local time, excluding federal holidays.

\*After three covered follow-up visits within twelve months of the hearing aid fitting date, the provider may bill you up to \$65 for each additional visit.

\*\*Visit NationsHearing.com/ProviderListAetna to find a provider.

\*\*\*Not applicable to the purchase of rechargeable hearing aid models.

†Deductibles may apply.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Participating health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. ©2025 NationsBenefits, LLC. All rights reserved. NationsHearing is a registered trademark of NationsBenefits, LLC. Other marks are the property of their respective owners.